

## PROVIDERS' NEWS

February 4, 2021

Published for providers and their office staffs by Arkansas Blue Cross and Blue Shield • Editor: Sarah Ricard • 501-378-2150 • Fax: 501-378-2465 • ProvidersNews@arkbluecross.com

## **Arkansas Blue Medicare Dental Plan Updates**





Arkansas Blue Medicare and Health Advantage Medicare Advantage members now have access to a robust network of general dentists and oral surgeons through participation in our Medicare Advantage plans effective January 1, 2021. The Blue Medicare Dental network includes the Dental PPO network. Members can now get additional coverage to high-value and significantly better benefits such as dentures, crowns and much more. Dentists who participate in the current Dental PPP network can easily sign up for participation in the Dental Medicare network by contacting your assigned dental provider representative at dentalproviderrelations@usablelife.com.

Dentists in the Dental PPO network currently participate in the Medicare Advantage network and no additional enrollment is necessary. To verify whether or not you are actively in network, please use the dental directory found on the Arkansas Blue Cross and Blue Shield website under "find care" at Dental Directory.

To verify dental benefits, eligibility and claim information log onto the dental provider portal at <a href="https://www.mydentalcoverage.com/shared/login.shtml">https://www.mydentalcoverage.com/shared/login.shtml</a> or call dental customer service at 1-888-224-5213. Claims can be filed using:

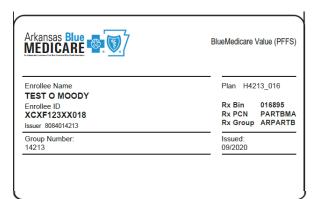
Dental Claims Administrator P.O. Box 69436 Harrisburg, PA 17106-9436

These dental plans are reflected within the current Medicare Advantage plans:

- BlueMedicare Premier HMO
- Health Advantage Blue Premier HMO
- Health Advantage Blue Classic HMO
- BlueMedicare Saver Choice PPO
- BlueMedicare Value Choice PPO
- BlueMedicare Premier Choice PPO
- BlueMedicare Value PFFS
- BlueMedicare Preferred PFFS

Please note these new dental Medicare plans will not require a separate dental card, and members will supply their Medicare Advantage medical card as shown on the following pages.

## Member Medical and Dental Sample ID Cards



Members and Providers: www.arkbluemedicare.com ■勝勝議議■||

Arkansas Blue Cross and Blue Shield Member Services: 877-233-7022
An Independent licensee of the Blue Cross TTY: 711 and Blue Shield association

Use of this card is subject to terms of applicable contracts, conditions and

Arkansas Providers file claims to: Arkansas Blue Cross P.O. Box 2181 Little Rock, AR 72203-2181

Out-of-area providers: File Claims with the local BCBS Plan

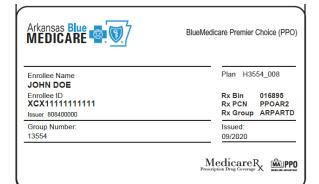
Pharmacy Help Desk: 800-693-3815

To locate participating providers 800-810-2583 outside of Arkansas Misuse may result in prosecution. 800-372-8321 If you suspect fraud: MyVirtualHealth.com

This plan does not provide prescription drug (Part D) coverage. You may use this card to receive benefits for the Part B drugs and select supplies at the pharmacy. Medicare limiting charges apply.



Members and Providers: www.arkbluemedicare.com Arkansas Blue Cross and Blue Shield 877-233-7022 An Independent licensee of the Blue Cross TTY: 711 888-249-1556 and Blue Shield association Pharmacy Services: Pharmacy Help Desk: 800-693-3815 Arkansas Providers file claims to: Provider Inquiries: 800-287-4188 Arkansas Blue Cross P.O. Box 2181 Little Rock, AR 72203-2181 To locate providers outside of Arkansas: 800-810-2583 800-372-8321 If you suspect fraud: Submit prescription claims to: MvVirtualHealth.com Prime Therapeutics (Med-D) P.O. Box 20970 Use of this card is subject to terms of applicable contracts, conditions and user Lehigh Valley, PA 18220-0970 agreements Medicare limiting charges apply. Out-of-area providers: File Claims with the local BCBS Plan



Members and Providers: www.arkbluemedicare.com || 医激素器

Arkansas Blue Medicare Plus is the trade name for Arkansas Blue Medicare PPO plans. Arkansas Blue Cross and Blue Shield is an Independent Licensee of the Blue Cross and Blue Shield Association.

Arkansas Providers file claims to: Arkansas Blue Cross P.O. Box 2181 Little Rock, AR 72203-2181 Submit prescription claims to:

Prime Therapeutics (Med-D) P.O. Box 20970 Lehigh Valley, PA 18220-0970

Out-of-area providers: File Claims with the local BCBS Plan

844-201-4934 Member Services: TTY: Pharmacy Services: 711 866-590-3028 Pharmacy Help Desk: Provider Inquiries: 800-693-3815 To locate providers outside of Arkansas 800-810-2583 If you suspect fraud: 800-372-8321 MyVirtualHealth.com

Use of this card is subject to terms of applicable contracts, conditions and user agreements.
Medicare limiting charges apply.



% (夏) Health Advantage Blue Classic (HMO) **Health Advantage** Enrollee Name Plan H9699 004 TEST E MAESTRI JR Enrollee ID XCSFR11XX034 Rx Bin 016895 Rx PCN HMOAR Rx Group ARPARTD Issuer 8084019699 Group Number 19699 09/2020 MedicareR,

**瑟 (**\$) Health Advantage Blue Premier (HMO) **Health Advantage** Enrollee Name Plan H9699\_006 TEST L JONES 016895 Enrollee ID XCSF123XX624 **HMOAR** Rx PCN Rx Group ARPARTD Issuer 8084019699 Group Number Issued 19699 09/2020 MedicareR,



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Member Services:
TTY:
Pharmacy Services:

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Submit prescription claims to: Prime Therapeutics (Med-D) P.O. Box 20970 Lehigh Valley, PA 18220-0970

Out-of-area providers: File Claims with the local BCBS Plan

844-463-1088

855-457-0228 800-693-3815 800-287-4188 Pharmacy Help Desk: Provider Inquiries: To locate providers outside of Arkansas: If you suspect fraud: MyVirtualHealth.com 800-372-8321

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Members and Providers: www.HAmedicare.com



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Submit prescription claims to: Prime Therapeutics (Med-D) P.O. Box 20970 Lehigh Valley, PA 18220-0970

Out-of-area providers: File Claims with the local BCBS Plan

877-349-9335 TTY:

Pharmacy Services: 888-249-1595 Pharmacy Help Desk: Provider Inquiries: 800-693-3815 800-287-4188 Provider Pre-authorization:

800-810-2583 If you suspect fraud: 800-372-8321 MyVirtualHealth.com

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